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## **BOING on Google Assistant**

Bajaj Allianz General Insurance has announced the integration of its chatbot, 'BOING', with Google Assistant. It helps customers with instant query resolution in the voice format. Benefits include obtaining soft copies of policies, claim statuses, 80D certificates on email, and locating company branches, nearest empanelled hospitals and workshops through voice commands.

In order to get information pertaining to their existing policies, users will be required to link their insurance policy number with their Google account. However, for generic queries such as locating company branches and empanelled hospitals, the authentication process is not required.