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Bajaj Allianz General Insurance gets its first virtual employee Eve

Launches automated talent acquisition portal Tal.Port for job seekers and also automates HR processes with AI powered chatbot Buddy for employees to resolve HR queries

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Pune: Bajaj Allianz General Insurance today introduced its first virtual employee –Eve, which will represent company’s automated talent acquisition portal - Tal.Port. The automated talent acquisition platform, Tal.Port has introduced robotic “video interviews” for job seekers.

The video interviews will capture candidate’s aptitude and behavioural aspects along with the essential technical skills. With this industry first HR move, candidates will just have to apply on Tal.Port for the relevant position and irrespective of their current location, they can appear for video interviews through their smartphones.

The company has also launched HR assistant chatbot Buddy for its employees. Buddy will assist the employees to resolve their HR related queries and applications at a single click. Both Tal.Port and Buddy are accessible on desktop and mobile platforms.

“I always believe that for an organization to grow, acquiring and retaining the right talent is very important. It is a must to equip them with convenient connectivity with Human Resources that our chatbot, Buddy will do. Whereas, our Talent Acquisition Portal, Tal.Port will enable them to pursue their career interests. Besides, the external job seekers, Tal.Port will allow employees to explore the suitable opportunities within the organization and shaping their career graph,” said Tapan Singhel, MD &CEO, Bajaj Allianz General Insurance.

“They can also refer opportunities to their friends and connections through social networks, which I feel is an end to end referral solution. Taking Human Resources digital is as important as introducing digital services to our customers. In this era of Artificial intelligence and bots, we feel it is critical that HR should take the digital leap ahead as well, and I feel we have made assertive strides in the right direction,” added Singhel.

Tal.Port represented by mascot EVE aims to bring enhanced efficiency in filtering the right candidates for offered opportunities. The standardized and scientific hiring will be a delightful experience for candidates, line managers and recruiters. The move will also enable candidates from tier II and tier III locations to apply and appear for interviews without any logistic hassles.

For employees’ delight, HR Chatbot Buddy will be a 24x7 HR assistant. With Buddy, employees can apply for leaves, check for their entitlements, obtain HR Policy documents and other HR queries that they may have.

The latest initiatives aim at offering the best engagement tools to its people and resources. Both the HR initiatives are powered by Machine Learning and Artificial Intelligence and are going to be smarter as the usage increases. The company also plans to integrate Buddy soon with a voice enabled format.