

FORM NL-37-CLAIMS DATA

Name of the Insurer:

Upto the quarter ending _Q4 FY 2023-24

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/	Public/Product Liability	Engineering	Aviation	Crop Insurance	No. of claims only		Total
																		Other segments **	Miscellaneous	
1	Claims O/S at the beginning of the period	3363	2,660	15	2,675	13,123	49,610	62,733	36,239	1,250	450	37,939	405	657	1,268	93	916,323	-	5,291	1,030,747
2	Claims reported during the period				-															
	(a) Booked During the period	8526	65,731	1	65,732	628,458	17,575	646,033	1,932,861	7,423	16,915	1,957,199	3,570	534	1,840	38	3,020,377	-	248,789	5,952,638
	(b) Reopened during the Period	294	265	-	265	659	1,891	2,550	12,087	581	1,110	13,778	192	21	52	2	1,968	-	507	19,629
	(c) Other Adjustment (to be specified)																			
	(i) _____				-			-												-
	(ii) _____				-			-												-
3	Claims Settled during the period				-															
	(a) paid during the period	5478	56,151	1	56,152	561,787	15,093	576,880	1,833,853	5,920	11,511	1,851,284	1,444	88	1,364	9	3,778,571	-	175,625	6,446,895
	(b) Other Adjustment (to be specified)																			
	(i)_Partial Payments				-			-												-
	(ii) _____				-			-												-
4	Claims Repudiated during the period				-															
	Claims Repudiated during the period	1731	784	-	784	21,776	2,857	24,633	71,865	536	1,474	73,875	154	103	98	3	209	-	19,023	120,613
	Other Adjustment (to be specified)																			
	(i)_Other than Repudiated Claims	1517	9,440	-	9,440	47,081	1,666	48,747	61,587	899	4,219	66,705	2,113	350	387	23	30,986	-	49,902	210,170
	(ii) _____																			
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)				-															
6	Claims O/S at End of the period				-															
	Less than 3months	676	814	1	815	6,337	4,837	11,174	13,029	1,420	904	15,353	118	101	585	2	62,086		8,367	99,277
	3 months to 6 months	324	90	1	91	1,578	3,375	4,953	122	212	248	582	33	84	58	6	7,911		96	14,138
	6months to 1 year	457	158	3	161	980	6,699	7,679	157	40	25	222	25	107	109	22	21,387		150	30,319
	1year and above	2000	1,219	10	1,229	2,701	34,549	37,250	574	227	94	895	280	379	559	68	37,518		1,424	81,602

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
- (b) Repudiated means rejected, partial rejection on account of policy terms and conditions
- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending _Q4 FY 2023-24
(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	122085.96	13,245	1,681	14,926	31,559	454,916	486,475	17,869	4,662	2,113	24,645	1,925	50,855	24,074	4,955	32,696	-	16,769	779,405
2	Claims reported during the period																			
	(a) Booked During the period	127163.53	19,370	438	19,808	173,584	173,006	346,591	482,096	19,183	6,628	507,907	5,565	9,329	15,538	433	184,159	-	40,053	1,256,546
	(b) Reopened during the Period	-7510.04	(205)	(8)	(213)	2,019	8,049	10,068	2,737	1,247	1,428	5,412	380	3,891	(2,511)	112	170	-	(147)	9,651
	(c) Other Adjustment (to be specified)																			
	(i) Change in Reserve					(1,181)	15,674	14,493	496	449	676	1,621					134			16,247
3	Claims Settled during the period																			
	(a) paid during the period	77024.31	14,479	100	14,578	154,983	99,182	254,165	393,803	9,001	4,011	406,815	3,515	12,957	6,560	6	195,427	-	32,050	1,003,097
	(b) Other Adjustment (to be specified)																			
	(i) Partial Payments					2,479	13,328	15,807	13,737	513	996	15,246					3,050			34,104
4	Claims Repudiated during the period																			
	Claims Repudiated during the period	4598.27	874	-	874	4,458	14,982	19,441	16,538	2,375	616	19,528	143	1,926	241	(0)	365	-	3,537	50,654
	Other Adjustment (to be specified)																			
	(i) Other than Repudiated Claims	5464.41	2,661	-	2,661	10,092	12,513	22,605	16,711	6,382	1,417	24,510	1,800	4,511	846	538	7,495	-	3,808	74,237
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)																			
6	Claims O/S at End of the period																			
	Less than 3months	41051.12	3,414	0	3,414	13,218	48,732	61,950	60,859	4,888	1,713	67,461	751	2,839	4,598	4	3,291	-	4,205	189,562
	3 months to 6 months	30026.26	836	825	1,662	5,800	35,678	41,478	335	597	1,331	2,262	293	2,914	6,304	4	1,802	-	2,697	89,442
	6months to 1 year	28317.07	2,017	473	2,490	3,895	73,610	77,505	284	433	160	876	174	7,004	3,854	289	2,646	-	3,196	126,351
	1year and above	55258.01	8,129	712	8,841	11,056	353,620	364,676	931	1,353	601	2,885	1,196	31,924	14,698	4,660	3,083	-	7,182	494,403

Notes:-

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- (c) Claim o/s should be exclusive of IBNR AND IBNER reserves