

Good Health Insurance TPA Private Limited

Public Disclosures on Quantitative and Qualitative Parameters of health services rendered (Information as at 31 March 2024)

1.

Name of the TPA	License Number	Valid From DD/MM/YY	To DD/MM/YY
Good Health Insurance TPA Private Limited	23	1-Nov-23	31-Oct-24

2. Number of policies and lives serviced in respect of which public disclosure are made:

Description	Individual	Group	Government	Total
No of policies service	0	8	0	8
No of lives serviced	0	43660	0	43660

3. Geographical Area of services Rendered in respect of which public disclosure is made:

Sr. No.	Name of State	Name of District	No. of policies serviced	No. of lives serviced
1	TELANGANA	Hyderabad	8	43660
	Grand Total		8	43660

4. Data of number of claims processed:

TPA	No. of claims outstanding at the beginning of year	No. of claims received during the year	No. of claims paid during the year	Settlement ratio(%)	No. of claims repudiated during the year	Claims repudiation %	No. of claims outstanding at the end of the year
Good Health Insurance TPA Private Limited	199	4107	3493	81%	629	15%	184

More than 6 Months	0	0	6	0%	0	0	6	0%
Total	0	0	4,122	100.00%	0	0	4,122	100.00 %

*Percentage is calculated on total of the respective column

7. Data of grievances received against the TPA

Sr. No.	Description	No. of Grievances
1	Grievances outstanding at the beginning of year	0
2	Grievances received during the year	43
3	Grievances resolved during the year	43
4	Grievances outstanding at the end of the year	0

Tapan Singhel
Managing Director and Chief Executive Officer
Bajaj Allianz General Insurance Company Limited