

PERIODIC DISCLOSURES

FORM NL-41 GRIEVANCE DISPOSAL

Insurer: Bajaja Allianz General Insurance Co.ltd Date: 31/3/2009

GRIEVANCE DISPOSAL

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
1	Complaints made by customers	0	25				25
	a) Sales Related	0	0	0			0
	b) Policy Administration Related	0	25	25			0
	c) Insurance Policy Coverage related	0	11	11			0
	d) Claims related	0	72	72			0
	e) others	0	41	41			0
	d) Total Number	0	149	149			0

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days			0
	b) Greater than 15 days			0
	Total Number	0	0	0

* Opening balance should tally with the closing balance of the previous financial year.