## ORM NL-7-OPERATING EXPENSES SCHEDULE

OPERATING EXPENSES RELATED TO INSURANCE BUSINESS
Rupees ('000)

|  | Particulars | 2008 | 2007 |
| :---: | :---: | :---: | :---: |
| 1 | Employees' remuneration, benefits \& other manpower costs | 1,739,305 | 916,049 |
| 2 | Travel, conveyance and vehicle running | 130,552 | 86,377 |
| 3 | Agent training | 12,336 | 13,424 |
| 4 | Rents, rates and taxes | 207,748 | 119,698 |
| 5 | Maintenance \& repairs | 25,217 | 12,853 |
| 6 | Printing and stationery | 99,581 | 75,137 |
| 7 | Communication | 156,837 | 93,383 |
| 8 | Information technology | 136,784 | 113,180 |
| 9 | Legal and professional charges | 161,732 | 351,467 |
| 10 | Auditor's fees, expenses, etc. |  |  |
|  | (a) as auditors . | 2,000 | 2,000 |
|  | (b) as advisor or in any other capacity in respect of: <br> (i) Taxation matters | 487 | - |
|  | (ii) Tax Audit | 250 | 249 |
|  | (iii) Management services | - | - |
|  | (c) In any other capacity | - | 715 |
|  | (d) Out of Pocket Expenses | 840 | 646 |
|  |  | 2,673,669 | 1,785,178 |
| 1 | Advertisement and publicity | 293,692 | 177,300 |
| 2 | Interest and Bank Charges | 32,289 | 24,386 |
| 13 | Business Development and Promotion | 100,388 | 39,703 |
| 4 | Marketing and Support Services | 1,440,881 | 1,073,482 |
| 5 | Service Charges | - | 413 |
| 6 | Other Acquisition Costs | 105,842 | 41,126 |
| 7 | Others |  |  |
|  | Exchange (gain) /loss | 2,192 | 1,267 |
|  | Miscellaneous Expenses | 211,939 | 130,960 |
|  | Loss/( Profit) on disposal of Assets | 1,758 | $(1,898)$ |
|  |  | 2,188,981 | 1,486,739 |
| 8 | Depreciation | 270,770 | 178,852 |
| 9 | Service Tax Expenses | 57,720 | - |
| 0 | Provision for Doubtful amounts | 3,611 | 3,250 |
|  | Total | 5,194,751 | 3,454,019 |

