

## PERIODIC DISCLOSURES

### FORM NL-41 GRIEVANCE DISPOSAL

Insurer: Bajaj Allianz General Insurance Co.Ltd Date: 31/3/2007

#### GRIEVANCE DISPOSAL

Sl No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>	<b>0</b>	<b>10</b>				10
	a) Sales Related	0	0	0			0
	b) Policy Administration Related	0	10	10			0
	c) Insurance Policy Coverage related	0	8	8			0
	d) Claims related	0	45	45			0
	e) others	0	10	10			0
	d) <b>Total Number</b>	<b>0</b>	<b>73</b>	<b>73</b>			<b>0</b>

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days	0	0	0
	b) Greater than 15 days	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.