

## PERIODIC DISCLOSURES

**FORM NL-41 GRIEVANCE DISPOSAL**

Insurer: Bajaj Allianz General Insurance Co.Ltd Date:

31/3/2006

### GRIEVANCE DISPOSAL

SI No.	Particulars	Opening Balance *	Additions	Complaints Resolved			Complaints Pending
				Fully Accepted	Partial Accepted	Rejected	
<b>1</b>	<b>Complaints made by customers</b>	<b>0</b>	<b>6</b>				<b>6</b>
	a) Sales Related	0	0	0			0
	b) Policy Administration Related	0	6	6			0
	c) Insurance Policy Coverage related	0	4	4			0
	d) Claims related	0	11	11			0
	e) others	0	1	1			0
	<b>d) Total Number</b>	<b>0</b>	<b>22</b>	<b>22</b>			<b>0</b>

2	Duration wise Pending Status	Complaints made by customers	Complaints made by intermediaries	Total
	a) Less than 15 days	0	0	0
	b) Greater than 15 days	0	0	0
	<b>Total Number</b>	<b>0</b>	<b>0</b>	<b>0</b>

\* Opening balance should tally with the closing balance of the previous financial year.