

## “Cyclone Biparjoy” Claims Assistance Advisory

We, at Claims Department, are always committed to serve our customers, and more so at this time when there is severe distress caused by the devastating “Cyclone Biparjoy”. It is our topmost priority to provide all Property and Motor Vehicle Claims related assistance and relief in the affected states, with an attempt to ensure a hassle-free claims process for our customers in this dire hour of need. We are requesting you, kindly broadcast this advisory to concerned customers, channel partners for assistance in this situation.

- Property / Commercial Claims Intimation Link <https://bit.ly/37kLJV7>
- Motor Vehicle Claims Intimation Link <https://bit.ly/343ZQA9>
- To know all the updates on your policy and claims, please scan and download our [Caringly Yours App](#)



Alternatively, you can avail the following services for claim intimation and claim assistance.

- Contact us on : **1800-209-7072**
- Give a missed call on : 80809 45060
- WhatsApp 'Hi' on : 75072 45858
- E-mail ID : bagichelp@bajajallianz.co.in

### Local Claims Assistance and Quick Response Team

#### Property / Commercial Claims

- Mr. Hardik Dave : +91 9879 573401
- Mr. Jatin Sapariya : +91 9687 177655
- Mr. Nilesh Barbhaya : +91 9898 991046
- Mr. Hardik Shah : +91 9898 991019

#### Motor Vehicle Claims

- Mr. Bipin Shiroya : +91 9898 994381 (Saurashtra, Kutch, Surat, Baroda Region)
- Mr. Nilay Shah : +91 9898 239510 (Ahmedabad, North Gujarat & Rajasthan)

**For Safeguarding of Motor Vehicle:** To avoid further damage to your motor vehicle, avoid driving in water-logged area, where water height is above the center of the tire. In case the vehicle is submerged in water do not try to crank or push start the engine. Even one attempt can cause major damage to the engine. If water has entered the passenger compartment, do not turn the ignition "ON" that can result in short circuit in the electrical system.

**For Safeguarding of Property:** Ensure proper water drains, put barricades, close gaps or openings, move stock to safe place on a safe height, switch off the main electricity before leaving, secure asbestos, galvanized sheet, temporary structures properly.

#### Loss Minimization Measures:

1. Arrange drainage of affected premises, where water accumulation / rainwater damage, try to separate unaffected stock from damage stock to avoid further damage.
2. Drying of affected property if it can stop further damages to insured property.
3. Do not operate any machinery before drying if it is affected by rainwater, moisture.
4. Arrange basic safety measures in premises to avoid any further damages due to any event.

Claims Department  
Bajaj Allianz General Insurance Company Limited