

Claims Assistance and Guidelines Advisory

For “Maharashtra Heavy Rain (Jul-2021)” Natural Catastrophe Losses

We, at Claims Department, are always committed to serve our customers, and more so at this time when there is severe distress caused by the devastating “Maharashtra Heavy Rain (Jul-2021)” It is our topmost priority to provide all Property and Motor Vehicle Claims related assistance and relief in the affected states, with an attempt to ensure a hassle-free claims process for our corporate clients and individual customers in this dire hour of need. We are requesting you, kindly broadcast this advisory to concerned clients, customers, channel partners for assistance in this situation.

- Commercial Claims Intimation Link <https://bit.ly/37kLJV7>
- Motor Vehicle Claims Intimation Link <https://bit.ly/343ZQA9>
- Caringly Yours App <https://play.google.com/store/apps/details?id=com.ba.cp.controller&hl=en>

Alternatively, you can avail the following services for claim intimation only–

- Contact us on : **1800-209-7072**
- Give a missed call on : 80809 45060
- WhatsApp 'Hi' on : 75072 45858
- E-mail ID : bagichelp@bajajallianz.co.in

Local Claims Assistance and Quick Response Team

Property / Commercial Claims

- Mr. Vikas Shinde : +91 8600 2267 85
- Mr. Amit Gotad : +91 9967 3698 71
- Mr. Vaibhav Parab : +91 9967 5801 21
- Ms. Madhuri Khare : +91 9766 3554 35 (Escalation Claims Assistance)

Motor Vehicle Claims

- Yogesh Vhadage : +91 7709 0708 03
- Jitendra Dere : +91 8600 4999 15
- Shabarigirish : +91 9766 3999 11
- Rajesh Mendon : +91 7738 3560 27 (Mumbai)
- Sandeep Tawade : +91 9867 5653 45 (Mumbai)
- Satyavan Tiadi : +91 9867 5653 07 (Mumbai)

For Safeguarding of Motor Vehicle: To avoid further damage to your motor vehicle, avoid driving in water-logged area, where water height is above the center of the tire. In case the vehicle is submerged in water do not try to crank or push start the engine. Even one attempt can cause major damage to the engine. If water has entered the passenger compartment, do not turn the ignition "ON" that can result in short circuit in the electrical system.

For Safeguarding of Property: ensure proper water drains, put barricades, close gaps or openings, move stock to safe place on a safe height, switch off the main electricity before leaving, secure asbestos, galvanized sheet, temporary structures properly.

Loss Minimization Measures:

- ✓ Arrange drainage of affected premises, where water accumulation / rainwater damage, try to separate unaffected stock from damage stock to avoid further damage.
- ✓ Drying of affected property if it can stop further damages to insured property.
- ✓ Do not operate any machinery if it is affected by rainwater, moisture.
- ✓ Arrange basic safety measures in premises to avoid any further damages due to any event.