

Claims Assistance and Guidelines Advisory

For "Cyclone Yaas" Natural Catastrophe Losses

We, at Claims Department, are always committed to serve our customers, and more so at this time when there is severe distress caused by the devastating "Cyclone Yaas". It is our topmost priority to provide all Property and Motor Vehicle Claims related assistance and relief in the affected states, with an attempt to ensure a hassle-free claims process for our corporate clients and individual customers in this dire hour of need. We are requesting you, kindly broadcast this advisory to concerned clients, customers, channel partners for assistance in this situation.

- Commercial Claims Intimation Link <https://bit.ly/37kLJV7>
- Motor Vehicle Claims Intimation Link <https://bit.ly/343ZQA9>
- Caringly Yours App <https://play.google.com/store/apps/details?id=com.ba.cp.controller&hl=en>

Alternatively, you can avail the following services for claim intimation only–

- Contact us on : **1800-209-7072**
- Give a missed call on : 80809 45060
- WhatsApp 'Hi' on : 75072 45858
- E-mail ID : bagichelp@bajajallianz.co.in

Local Claims Assistance and Quick Response Team

Property / Commercial Claims

- Mr. Rasmi Das : + 91 9937 2535 82 (Odisha State)
- Mr. Anshuman Bhardwaj : + 91 9175 7939 96 (WB State)
- Mr. Deepak Choudhary : + 91 9831 4357 56 (WB State)

Motor Vehicle Claims

- Mr. Ajit Rout : +91 9777 4577 32 (Odisha State)
- Mr. Rakesh Panda : +91 9937 2853 43 (Odisha State)
- Mr. Nihar Ranjan : +91 9937 2853 52 (Odisha State)
- Mr. Subhas Dutta : +91 9163 3916 03 (WB State)
- Mr. Pabitra Barman : +91 9088 1072 92 (WB State)
- Mr. Sagir Gogoi : +91 9903 0361 04 (WB State)

For Safeguarding of Motor Vehicle: To avoid further damage to your motor vehicle, avoid driving in water-logged area, where water height is above the center of the tire. In case the vehicle is submerged in water do not try to crank or push start the engine. Even one attempt can cause major damage to the engine. If water has entered the passenger compartment, do not turn the ignition "ON" that can result in short circuit in the electrical system.

For Safeguarding of Property: ensure proper water drains, put barricades, close gaps or openings, move stock to safe place on a safe height, switch off the main electricity before leaving, secure asbestos, galvanized sheet, temporary structures properly.

Loss Minimization Measures:

1. Arrange drainage of affected premises, where water accumulation / rainwater damage, try to separate unaffected stock from damage stock to avoid further damage.
2. Drying of affected property if it can stop further damages to insured property.
3. Do not operate any machinery if it is affected by rainwater, moisture.
4. Arrange basic safety measures in premises to avoid any further damages due to any event.