Care Heroes

Guidelines for Rules & Regulations

1. Definitions

Awards	Care Heroes
Owner of the award	Bajaj Allianz General Insurance Company Limited
Awards Management	Personnel from Bennett Coleman & Company Limited ("BCCL") or appointed / engaged by BCCL who are responsible for the conduct of the Awards
Key initiative	Individuals/organizations, involved in several kinds of activities within a sector, should decide on one key initiative for which the award is sought. The key initiative may be the one with widest quantifiable impact.
Participant	Any individual that participates in the Awards, or participates in any other manner under these rules
Jury	Set of persons appointed by Awards Management to evaluate the participants on pre-defined parameters
EY	Ernst and Young LLP, 'Process Advisors'
Rules and Regulations	These Rules and Regulations governing the Awards, as changed from time to time

2. Objective of the Awards

- The Awards will recognize the efforts of individuals/organizations that have led to the betterment of the society

3. Category name

Category name	Definition
Education	Initiatives taken towards providing education / further education to underserved areas / migrant populations, improving the skill sets of population through vocational training etc.
Sanitation	Initiatives taken towards promoting sanitation concerns in rural/urban areas
Water	Initiatives focusing on creating awareness about importance of consuming clean water
Pollution	Initiatives taken to minimize pollution of the environment
Road safety	Initiatives taken towards methods and measures used to prevent road accident and create awareness around safety
Women's rights and empowerment	Initiatives taken for protecting women against exploitation and violence of any kind, promoting education and employment, and improving the cultural & social stand of women in society
Girl child empowerment	Initiatives taken for protecting/promoting birth of a girl child, nutritional care, overall development
Slum care	Initiatives taken towards organizing slum-upgrading programs to educate the people on importance of urbanization, sanitation, safe drinking water etc.
Health	Initiatives taken towards maintenance or improvement of health via the prevention, diagnosis, treatment, recovery, or cure of disease, illness, injury, and other physical and mental impairments in people for the betterment of society.

Care Heroes

Guidelines for Rules & Regulations

Category name	Definition
Agriculture	Initiatives taken towards improving the social and economic conditions of farmers
Cyber care	Initiatives taken to create a secure cyber space and to build collective system against cybercrimes & global threats of cyber warfare
Disaster Management	Initiatives taken towards management of resources for dealing with natural emergencies like floods, earthquake, tsunamis etc

4. Timelines

- Efforts will be made to follow the timelines. However, in the event of circumstances beyond the control of Awards Management, these timelines may have to be altered / extended as the case may be, at the discretion of Awards Management

5. Eligibility Criteria for participation in the Awards

- The key initiative applied for the Awards must benefit India, or a community in India
- The initiative/story mentioned in the case study section should have been executed during the period January 01, 2019 to December 31, 2019. This should be evidenced through supporting and testimonials
- The Jury holds the right to disqualify any application which does not meet the eligibility criteria. Jury's decisions are final and binding on all Participants and cannot be challenged in any manner whatsoever.
- Employees of BCCL, sponsors and partners of the Awards are not allowed to participate in the Awards
- The Awards Management may modify the eligibility criteria from time to time with retrospective effect

6. Who can apply:

Organisation

- NGOs who directly work with the oppressed section of the society. The grassroots NGOs could be either local based, working in a single and small project location, or in multiple project areas in different districts, states and regions covering a larger population
- Should be registered as an NGO under any of the three laws defined by the national authority of India: -
  a. Trust under Public Trusts Act of each state.
  b. Society under the Societies Registration Act 1860
  c. Section 8 Company under the Companies Act, 2013
- Must have at least 2 complete years of operations in India as on March 31, 2019
- Maximum five employees on their payroll as on March 31, 2019
- Funding generated via loan or self

Individuals

- Individual should be 18 years of age to participate in the Awards
- Individual should not be backed by a corporate body
- Should be an Indian citizen

Care Heroes

Guidelines for Rules & Regulations

7. Documents submission:

- Copy of a document registering the organization/NGO as a Trust, Society or Section 8 Company under the Companies Act, 2013.
- Copy of Ownership Proof of Registered Office. (Electricity Bill/Sale Deed/ GPA/Water Bill etc.)
- Copy of Residential/Office address Proof of the all members of the Society. Such as Voter ID/ Telephone Bill/ Electricity Bill/Pass Port/Driving License etc. etc

8. Call for Entries

- The Awards will be announced in one or more relevant media and / or by direct communication with potential Participants, and that shall be construed to be adequate notice for call for entries
- The Jury has the right to nominate any Individual in any Awards category
- If separate application forms are received for the same key initiative from different Participants, such entries will be treated as one entry. Participants will have to mutually agree on the rightful owner of the initiative. If such decision cannot be made, Awards Management can disqualify the entry.

9. Completeness of entries/ Disqualification

- Completion of all sections of the application form is mandatory. Form to be completed in permanent ink only
- The form must be signed in the required place by an authorized signatory
- Please maintain one copy of the filled form for your records
- Each application form can be filled only for ONE key initiative in a category
- It is mandatory to attach supporting documents (photographs, media coverage, registration certificate, references)
- In the case of individual nomination, it is mandatory that the nominee lists down two valid references for verification of the initiative mentioned in the application form
- Incomplete and incorrect application forms and / or failure to comply with rules could lead to disqualification
- Participant will be disqualified from participation in the Awards in case of any false disclosure is identified at any point during the conduct of the Awards
- If the participant does not provide two references as specified in the application form, the participant may be disqualified from participation in the Awards. The decision rests with the Jury members and cannot be contested or challenged in any manner.

10. Receipt of application forms

- Participation in the Awards will be construed as an acceptance to the Rules and Regulations stated herein and the Application Form signed by the Participant will indicate the acceptance of the same
- Application form completed and signed should be sent at the following address:
  Ms. Gurpreet Bhatia
  Charities Aid Foundation India
  Site No.2, 1st Floor, OFC Pocket, Sector C, Vasant Kunj, New Delhi 110070
  Tel: 011-61424141
- The last date for receipt of entries is 29th February 2020. Participation of entries after last date specified may be permitted only at the discretion of Awards Management
- Awards Management will not be responsible for Application Forms that are lost in transit / received late / damaged during transit

- The details in the Application Form should be typed or handwritten clearly
- In the event any short-listed entry declines participation for further rounds / public voting, Awards Management has the right to replace such short-listed entry with an entry with the next highest scores as per the Jury

11. Determination of Winners

- Number of winners may be modified by the Awards Management and Jury members based on the quality of entries received.
- The determination of who should receive an Award for any Award category rests with the Jury
- The Jury's decision is final and binding on all Participants
- Participants understand and agree that mere participation in the Awards does not entitle Participant to win the Awards

12. Validity and correctness of information

- If at any time, including after the conclusion of any of the Awards ceremonies, any information provided by any Participant, is found to be incorrect in any manner, then the Participant will be liable to be disqualified and / or return the Awards and the monetary emoluments provided to the participant under this Awards, if any. Awards Management may also take penal action against the Participant for providing false information to participate in the Awards
- Determination of whether information provided as fair and accurate rests with the Jury and Awards Management
- Awards Management has the right to ask for proof of information provided / audit the information provided in the entry form. If such a request is made and the Participant does not agree, the Participant could be disqualified from participation at the Awards

13. Additional Information

- Participants may be contacted for any additional information or / and conduct field visit to verify the information provided. Such information sourced from the Participants will become part of the original application.
- Awards Management has the right to ask for documentary proof of information. If such a request is made and the Participant does not comply within 3 working days from the date the request is made, the Participant may be disqualified from participation in the Awards.
- Information provided by the Participant will be confidential and will be used for the purposes of this Award.
- The Participant agrees to give full consent unconditionally for Bennett Coleman & Company Limited("BCCL") to share any information and/or data provided by the participant with any sponsors, knowledge partners and/or other partner of the Event. The participants agree and acknowledges that the sponsors and/or any partners of the Awards shall contact them for any fruitful business engagement.
- Information provided by the Participant will be confidential and will be used only for the limited purpose of evaluating the Participant's entry to these Awards.
- Awards Management or team appointed by Awards Management will try to contact the Participant on best effort basis by any means deemed appropriate.

- In the event it is not possible to contact any Participant to obtain information on them, interview them, etc. such Participant may be disqualified from further participation.
- The participant hereby irrevocably authorizes the Awards Management to use the data gathered during and/or the Awards in respect of the participants. This shall be the property of the awards management and shall be entitled to use the same in its communications including marketing promotions and advertisement. Awards Management shall not be liable in any manner for any mishap, accident, injury or damages etc. of whatsoever nature, caused to the participants during the Awards. Further, Awards Management shall not be liable in any manner for any loss, damage, theft, or any other mishap caused during the Awards.

14. General

- Participant agrees that the Participant is legally capable of entering and, if selected, participating in the Awards and agree to the Rules
- Participant understands and agrees that merely participating in this Awards does not entitle the Participant to a prize or to any other form of consideration
- Participant warrants and represents to the Awards Management that all information including any communications, software, photos, text, video, graphics, music, sounds, images and other material submitted or recorded in any manner by the Participant or the partners of Awards Management including Awards Management for consideration for the Awards are solely owned by the Awards Management and do not infringe upon any other individual or organizational rights (including, without limitation, intellectual property rights). Participant shall be completely responsible for handling any infringement or alleged infringement and shall indemnify the BENNETT COLEMAN & COMPANY LIMITED("BCCL"), and the Awards Management from any claims, costs or damages from infringement or alleged infringement of the logo or trademark or the defines of a claim or any costs payable thereof.
- Participant must enter the Awards at their own will and the Awards Management are not in any way obligated or liable for any loss or costs that the Participant may suffer or incur and nothing is payable to the Participants for participating in the Awards or any event prior to or following the Awards
- Participants for the purpose of entering the Awards, automatically grants Bennett Coleman & Company Limited ("BCCL") a royalty-free, irrevocable, worldwide, non-transferable, non-exclusive right and license to use and display such entry, for participation in the Awards, and any intellectual property in relation to and arising out of such participation in the Awards and footage thereof, which shall include trade publications, press releases, electronic posting to the Website, the Bennett Coleman & Company Limited ("BCCL") website in any display format selected by Bennett Coleman & Company Limited ("BCCL") during the Awards or use by Bennett Coleman & Company Limited ("BCCL") as it deems fit.

Care Heroes

Guidelines for Rules & Regulations

- The Awards Management reserves the right to, at its discretion, withdraw or amend or add to the Rules & Regulations of the Awards at any time, with prospective or retrospective effect, and does not take responsibility for any loss or damage that any individual or organization may suffer as a result of participating or attempting to participate in the Awards, the Awards being withdrawn, or its rules amended
- Should a participant wish to withdraw from the Awards, kindly inform Awards management in writing at any time up to one week prior to the final awards ceremony
- All disputes relating to or arising out of the Awards shall be subject to the laws of India, and shall be subject to the exclusive jurisdiction of the courts of competent jurisdiction at Delhi, India.
- The Participants indemnify Bennett Coleman & Company Limited("BCCL"), its employees, officers, contractors, partner or other persons used by them in relation to this Awards and hold them harmless against any loss, claim, demands, costs, damages, judgments, expenses or liability (including legal costs) arising out of or in connection with any or all claims, that may be brought against the Awards Management by any third party in connection with the Participants participation in or winning the Awards, which is inconsistent with any of the warranties and representations made by the participants, or due to breach of these rules and shall reimburse Bennett Coleman & Company Limited("BCCL") for any loss, costs, expense, or damage to which said indemnity applies. Bennett Coleman & Company Limited("BCCL") shall give the Participant prompt written notice of any claim or actions covered by this indemnity, and the Participant shall have the right, at its own expense, to participate in any such action
- Decision of Awards Management on all matters is final and binding on all Participants and no correspondence will be entertained on the same
- In the event these rules & regulations do not cover any question or complaint in relation to the Awards, the same will be concluded on by the Awards Management (for all other issues) or an independent body or legal team as appointed by the Awards Management and deemed necessary
- The Participant agrees to give full consent unconditionally for Bennett Coleman & Company Limited("BCCL") to share any information provided by the participant with agencies working with them with regards to the program, its recording and broadcasting and related activities including agencies involved with Bennett Coleman & Company Limited("BCCL")
- The decision of Bennett Coleman & Company Limited("BCCL") in relation to the interpretation of any of these rules & regulations shall be final and binding on the participants
- If Participants are unclear as to the rules & regulations or any element of the Awards or have any queries/concerns pertaining to the Awards, they can write in with their questions, concerns or queries to the concerned person details in the contact us section

- Bennett Coleman & Company Limited("BCCL") shall endeavor to the best of its ability to respond thereto.

15. Website

- The website is only an informational website www.bajajallianz.com/careheroes (the "Website") for the Awards. Bennett Coleman & Company Limited("BCCL") is not liable or responsible for any action or decision taken by Participant or anyone acting on Participant's behalf or under Participant employment or under contract with Participant. Bennett Coleman & Company Limited("BCCL") shall not be under any obligation to Participant and Participant shall have no obligation or rights in relation to the Awards and shall have no claims whatsoever against the Bennett Coleman & Company Limited("BCCL") relating to the selection process or the running of the Awards
- Bennett Coleman & Company Limited("BCCL") shall not be responsible for:
  i. any delivery, failures relating to the registration or uploading videos/presentations;
  ii. any SPAM generated messages as result of Participant accessing the Website;
  iii. Awards Management not receiving or rejecting any data;
  iv. any lost, late or misdirected computer transmission or network, electronic failures of any kind or any failure to receive entries owing to transmission failures or due to any technical reasons and
  v. Other conditions/situations or failures beyond its control.

16. Disclaimers

- Awards Management has no obligation to screen the entry material in advance and is not responsible for monitoring entries for the purpose of preventing violation of intellectual property ownership rights, or violations of any law, rule or regulation. If Awards Management is notified of submissions or materials that may not conform to the Rules, it may investigate the allegation and determine in good faith and in its sole discretion whether to eliminate such an entry from consideration. The Awards Management has no liability or responsibility to Participants or other users of the Website for performance or non-performance of such activities.
- Neither BCCL, its partners nor its third party content or service providers shall be liable for any loss or damages, either actual or consequential, arising out of or in relation to these terms, participant's use or inability to use the services mentioned herein (including participating in the contest). In particular, neither BCCL nor its third party content or service providers will have liability for any consequential, indirect, punitive, special or incidental damages, whether foreseeable or unforeseeable (including, but not limited to, claims for defamation, errors, loss of data, or interruption in availability of data), arising out of or relating to the prize, terms of use, participant's or visitor's use or inability to use the services, whether based on contract, tort, statutory or otherwise. Notwithstanding anything contained hereinabove, liability of BCCL is limited to the value of the prize each winner is entitled to receive.