


Minor Escort for child Claim Procedure to Insured

Dear Sir / Madam

1. This has reference to your claim regarding Minor Escort for child.
2. If the insured is hospitalized due to an illness or accident covered under the policy and he is the only companion of a child(or children) under the age of 15 years who is (are) also insured under BAGIC , then if the insured is not able to take care of the child(or children) , The company will reimburse the actual cost of economy class transportation by the most direct route via a common carrier subject to maximum the sum insured, for the relative to accompany the child(or children) back to their permanent place of residence in India.
3. **Policy Excess or Deductible** means the amount stated in the Schedule, which shall be borne by the Insured in respect of each and every Claim made under this Policy.
4. The Insured is requested to file the claim with the Claims Department at the address mentioned on the policy. Please send your claim documents by email or fax and file your claim immediately on your return back to India and the claim will be settled **within 7 days** of having received complete documents. Payment will be made in Indian Rupees only.
5. The documents must be sent as soon as possible on email or fax and **within 30 days of the return to India or expiry of policy**, whichever is earlier.
6. The list of documents required to be attached with the claim are as follows:
 - *Claim Form (to be filled and signed by insured)*
 - *Discharge Summary/Consultation Papers/Investigation Reports of insured*
 - *All bills and payment receipts towards transportation to India*
 - *Copy of ticket itinerary*
 - *NEFT form and Pre Printed Cancelled cheque stating assignee / Claimant Indian Bank account details*
 - *Passport and visa copy with Entry Stamp Overseas and exit Stamp from India*
7. We have attached the Claim Form / ROMIF/ NEFT (To be filled as per the region where the loss has occurred) for your necessary action.

Should you require any further clarification on the claims procedure matter, please do not hesitate to contact us at-

Telephone number 

+9120-30305858,

Fax number



+91 20 30512207

Email

travel@bajajallianz.co.in

- It is necessary to provide claim documents so as to facilitate claim process. Delay in submission of above mention documents will delay further claim process.
- For further detailed policy terms and condition please refer our policy wording or you can download from our website at link <http://www.bajajallianz.com/Corp/travel-insurance/more-travel-product.jsp>