


## Medical Evacuation Claims Procedure to Insured

Dear Sir / Madam

1. This has reference to your claim regarding Medical Evacuation.
2. The Company will indemnify Insured for section Medical Evacuation up to the sum Insured specified in the Schedule in respect of: Evacuation to Republic of India required as a result of Accidental Bodily Injury and/or Sickness and/or Disease occurring or having first manifested itself during an Insured Journey. The Medical Evacuation will have to be pre-approved by the Insurance Company / Claims Administrator of the Insurance Company.
3. **Policy Excess.** For medical sickness/accident there is a **policy excess of USD 100** (deductible) which the Insured will have to self-pay and this amount cannot be claimed. This implies for any claim the first USD 100 is to be borne by the insured.
4. The Insured is requested to file the claim with the Claims Department at the address mentioned on the policy. Please send your claim documents by email or fax and file your claim immediately on your return back to India and the claim will be settled **within 7 days** of having received complete documents. Reimbursement claim payment will be made in Indian Rupees only.
5. The documents must be sent as soon as possible on email or fax and **within 30 days of the return to India or expiry of policy**, whichever is earlier.
6. The list of documents required to be attached with the claim are as follows:
  - *Claim Form (to be filled and signed by insured)*
  - *Attending Physician Statement (to be filled and signed by overseas treating doctor)*
  - *Release of Medical Information Form (ROMIF) BAJAJ and AGA (to be filled and signed by insured) to obtain the medical records from facility*
  - *Medical records/Consultation Papers/Investigation Reports*
  - *Invoices / Bills supporting the claim amount in case of reimbursement claims*
  - *Original Paid receipts (hardcopy) in case of reimbursement claim*
  - *Certificate from treating doctor stating need for Medical evacuation.*
  - *NEFT Form and Pre Printed Cancelled cheque stating insured's / Claimant Indian Bank account details*
  - *Passport and visa copy with Entry Stamp Overseas and exit Stamp from India*
7. We have attached the Claim Form / ROMIF/ NEFT (To be filled as per the region where the loss has occurred) for your necessary action.

Should you require any further clarification on the claims procedure matter, please do not hesitate to contact us at-

Telephone number 

+9120-30305858,

Fax number



+91 20 30512207

Email

[travel@bajajallianz.co.in](mailto:travel@bajajallianz.co.in)

- It is necessary to provide claim documents so as to facilitate claim process. Delay in submission of above mention documents will delay further claim process.
- For further detailed policy terms and condition please refer our policy wording or you can download from our website at link <http://www.bajajallianz.com/Corp/travel-insurance/more-travel-product.jsp>